



RUAPEHU SKI CLUB

CLUB MEMBERS' HANDBOOK

The guidelines and rules within this handbook reflect more than one hundred years of experience. They facilitate the smooth running of club life, and many are safety-related. Therefore, the rules are mandatory and non-negotiable. The committee has the right to amend these from time to time.

Members and their guests are encouraged to read these notes, including the section on mountain safety, carefully and become familiar with them.

Breach of these rules will attract disciplinary action as provided in the Club Constitution.

ADMINISTRATION OFFICE

PO Box 8064,
New Market, Auckland
Phone: (09) 377 3856
Mobile: 027 808 2163
Email: admin@rsc.org.nz
www.rsc.org.nz

R.S.C BUILDINGS

Lodge, Hut Flat, Whakapapa (07) 892 3824
Hut, Hut Flat, Whakapapa (07) 892 3822
Chalet, Rehua Place, Iwikau Village (07) 892 3823
Turoa, Alpine Village, Ohakune (06) 385 8767



1. MEMBERSHIP RULES

1. The use of the Lodges is at the user's risk. The Club will take all practicable steps to ensure that the buildings and facilities are safe and in reasonable condition.
2. The Club carries no insurance for the private property of members or their guests and accepts no responsibility for it. Therefore, members and their guests should ensure that their personal effects policy carries an extension for Club buildings.
3. Users must take all reasonable care when using the buildings.
4. Users will adhere to instructions from the building leader regarding safety and communal living.
5. Individuals who misuse the facilities or behave in an offensive or inappropriate way will be required to leave the buildings and not be eligible for any refunds.
6. Users who cause any wilful damage to buildings will be liable for paying the costs involved for replacement or repair.
7. Members assume all risk of personal injury and property loss or damage.
8. The member understands that skiing, snowboarding, and other Snowsport are hazardous sports. Many hazards and obstacles, marked and unmarked, natural, and artificial, exist within Tongariro National Park boundaries. Therefore, the member uses the area at their own risk.
9. Membership resignations must be made in writing to the Club Secretary, who will notify the Club Administrator.
10. Membership is ongoing, with annual subscription fees payable until resignation is received.
11. Membership may be terminated if subscriptions are not paid.
12. Memberships are non-refundable and non-transferable from the date of the first payment under any circumstances. Where an injury or medical condition precludes or significantly limits the ability to use the Club's facilities throughout the entire season, any request for a refund will be at the discretion of the Club Committee.



2. BOOKING RULES

These rules apply to the Club's high-level alpine buildings located at Hut Flat on Whakapapa Ski Field, the Lodge and Hut, which are bookable during the ski season. Additionally, they apply to the Chalet at Whakapapa Village and Turoa Lodge at Ohakune which are bookable year-round.

The committee has the discretion to close any building at any time of the year, usually for maintenance, or group/school bookings. Group/school bookings and non-member bookings please contact the admin officer.

Bookings

1. Accommodation, the payment of subscriptions and locker fees should be paid through our on-line App **Clubman**. Details about Clubman are further on in this document.

If you don't pay through Clubman, this will cost the Club in Admin time, putting you into Clubman, as Clubman needs to know you have paid your membership fees before you can make a booking. Your accommodation booking will be delayed or cancelled if you pay into the bank as Admin, and Clubman have no way of knowing you have made a payment

Subscriptions are sent out at the end of March and will be due in April of the same year.

Winter bookings are open once you are fully paid up with the club for the current year.

2. **Who can make a booking –**

- Only fully paid-up members -
- Senior, Young Adult, Associates, Veteran, Honorary, Life and Summer members can book accommodation.
- Fully paid up also means having paid for any lockers that you are currently using.
- An admin fee maybe charged if the accommodation booking is done via admin.

3. **Children – under 18, either guests, Members Children (under 8), Juniors (8-12) or teens (13-17)**

- must be accompanied by a senior member, either a parent or a sponsor for the duration of their stay. Admin is not permitted to arrange sponsors for junior members or non-members. Children under four years of age may not stay in the Lodge or Hut at any time. Children two years and older can stay at the Chalet or Turoa. Parents must ensure bedding stays dry, in all buildings.

4. **Nightly Rates** – These are set by the committee and are shown on the back of the Bulletin, as well as under membership on the website. A booking begins and ends at midday.

5. **Non – members** – All members eligible to make a booking, can bring up to 10 non-member guests without admin approval. This can be booked directly in Clubman by members. Non-member guests must be accompanied for the duration of their stay by senior member sponsors. The number of non-members visits are not restricted; the non-member should be encouraged to join the club.
6. **Sponsors** - are responsible for the behaviour of their guests (be they non-members or junior members), for briefing them on Club rules, and for ensuring they comply with the rules.
7. **Summer/Associate members** - can book the buildings during winter, but will pay non-members rates.
8. **Other Bookings** - Whole building booking – Hut, Chalet, and Turoa, Large group bookings, and School group bookings please contact admin for rates, rules and payment process.

CLUBMAN

1. **Accessing Clubman** is via the RSC website, (www.rsc.org.nz) on the menu bar – “Member Booking”, or directly www.clubman.app and login. Clubman is not an app that can be down loaded.
2. **First time users** - will get an invite to Clubman, where you can set up your login and password. If you remain logged in, you will go directly into the booking page every time you go to Clubman.
3. **2 Factor Authentication** - If you Choose to use 2 factor authentication, which is a personal choice and not compulsory, you will need to get the code from an authenticator App.
4. **Please Book before arriving at the buildings** - All bookings must be made and paid in full before arriving at any of the buildings. The Clubman booking system does not do retrospective bookings, and bunks need to be allocated, so that other members know who is in the building, and duties can be allocated.
5. **Time in advance of your stay you need to book** - when there is a cook in the Lodge, we would like bookings to be made **at least 24 hours** in advance of the night staying, to give the cook time to plan for the number of members he/she will need to cater for at the evening meal, and so that appropriate bunk and duty roster allocations can be made.
6. **Last minute bookings** – bookings within **24 hours** at the Lodge during the Ski Season will need to be approved by admin and you may need to self-cater your evening meal on arrival.

7. **Extending your stay** - if you are already at the building and decide to extend your stay the 24-hour rule does not apply, but will need admin approval so that payment can be made. In this case, also please speak with the Cook and building leader. However, you must put in your booking immediately and pay for it to secure your booking.
8. **Meals first night** - During the season when a Cook is employed in the Lodge, please remember to tick the box if you require a meal on your first night.
9. **Confirmation of booking** - All bookings are confirmed when paid for via credit card or direct debit from your bank. There may be a \$5.00 initial set up fee for direct debit, depending on your bank, and credit card fees will apply. You will also receive an email confirmation of your booking.
10. **Bunk Authority** – approximately 48 hours before your booking starts, you will receive a **trip list** from Clubman. The trip list has a link to the bunk allocations for your booking. Please check this before arriving as there may not be a current bunk list on the board. **PLEASE STAY IN THE BUNK YOU ARE ALLOCATED.** Heating is only turned on in rooms where bunks are allocated.
11. **Door Code** - This will be emailed to you when you receive your confirmation email., and will be on the trip list.
12. **Unpaid bookings** - will only last for 24 hours. If you do not pay for the booking within this time frame it will be automatically cancelled, and you will need to rebook. You can find this booking under your membership profile then booking requests and it can be resubmitted.
13. **Changes to a booking** - can only be made by a member up until it is paid for. After this any change to the booking will need to be done through the administrator.
14. **To check bunk availability** - go to Clubman home page and click on the availability button. This will show you how many bunks are still available in your chosen building. There is no need to check with admin.
15. **Unsuccessful bookings – due to full buildings** are kept on a wait list and filled if cancellations are made.

Cancellations and Refunds

- All cancellation and refunds need to be done via the administrator, admin@rsc.org.nz
- For a full night refund, the cancellation needs to be made 48 hours prior to the first night's booking eg Wednesday midday for a Friday night booking, and Thursday midday for Saturday night booking. Bookings run from midday of the night book to midday the following day.
- Any fees associated with original cancelled bookings are unable to be refunded.
- As of February 2026, refunds can be refunded or transferred to another booking, or held for another booking. But this must be done via admin.



3. Staying Over Night



All our buildings are communal, and therefore, sickness, e.g. COVID-19, flu, stomach bug etc, can spread rapidly.

The Club asks that in the interests of Health & Safety if you or a member of your party contracts a communicable sickness before you travel – you must not come.

If you or any of your party falls sick while on the mountain, the Club asks that you vacate in the interests of the other occupants. Inform the building leader of your departure.

In all cases where bookings are affected, please inform the Club Administrator of your change of plans.

Our buildings reflect the family orientation of the Club. All of our buildings have large warm dining and common areas, which allow members of all ages to meet and enjoy their stay together.

Our accommodation is in the form of communal living, members and their guests respect and tolerate others.

Access to buildings

All buildings have keypad locks. On payment of your booking, the current code will be emailed to you when you receive your confirmation email, and will be on the trip list.

Upper Mountain Buildings on Hut Flat

These buildings have lift access while the lift is running which is during the ski season from 9am to 4pm.

Outside of these hours you will need to walk, or if the weather is such that the field is closed.

The walk time from the carpark to Hut Flat should take between 25 to 40 minutes, depending on fitness, weather conditions and how much gear you are carrying.

During these conditions, call ahead to the Building Leader on the building number upon departure from The Top of The Bruce. This is so that if you have trouble on the way up and don't turn up in a timely manner, someone can come out and help you.

Don't make the trip up alone unless you are sure of the weather, you are in an alpine environment and it can be fine at The Top of The Bruce and closed in halfway up the Rock Garden to Hut Flat.

If you need to get changed into warmer gear there is a public shelter room, with a toilet in it, at the end of the building adjacent to the barrier arm at The Top of The Bruce.

Staying Overnight(cont)

ESSENTIAL ITEMS FOR YOUR STAY

BEDDING

- ☐ Pillowcase and two single sheets - a fitted sheet can be helpful. Sleeping bags are not allowed.
- ☐ Two double sheets if booked into a double bedroom at Turoa.

GENERAL GEAR

- ☐ Bunk Authority, building keypad access code
- ☐ Member name tag (request from the Club Administrator)
- ☐ Small padlock for bed-side locker
- ☐ Earplugs if you are a light sleeper
- ☐ Towel and face cloth
- ☐ Toiletries including sunscreen and personal medicines.
- ☐ Ski clothing and equipment
- ☐ A cosy set of clothing for inside the building, including soft shoes/ slippers. Name gear to prevent mix-ups in the drying room.
- ☐ A headlamp or torch is ideal for emergencies or when arriving late and walking up the mountain in the dark.
- ☐ If you enjoy nibbles and/ or an alcoholic beverage, bring a selection to enjoy before and after dinner.
- ☐ Key for gear or ski locker if you have hired one.
- ☐ Mobile phone and charger
- ☐ Shovel and snow chains

If the weather is terrible and you must make the trip, unless you are absolutely sure of the route and have a phone with you, ask the Building Leader to send couple of members down to walk up with you.

Phones and WIFI

All buildings have Land lines that can be used for emergency outgoing calls, or for members calling into the buildings. Otherwise, members should use their mobile phones for calling as the landlines are not for general member use.

Limited members WIFI is available in all buildings, but not to be used for streaming video, movies etc as this will compromise everyone's WIFI use. We have a WIFI policy on the website under Membership/Club Documents/RSC WIFI Policy V2 or in Clubman under Files – clubman.app/files. Please read this as it has the committees' expectations of how members should use the WIFI.

Duties

A club member will be assigned the Building Leader role during the winter season. They become accountable for the smooth operation of the building and the duty roster. Members will have opportunity to become a Building Leader during the season.

Club members and non-members will be allocated a duty, including collecting stores (for upper mountain buildings), rubbish, food preparation, dishes, bathroom cleaning, snow shovelling etc. The bunk number on the noticeboard assigns the duty.

It is a breach of Club rules not to do your duty or not to do it well. Parents are responsible to make sure their children do their duties and to assist them with it if required. Age-appropriate duties will be assigned where possible.

Fire and safety

Fire notices are displayed in all buildings, with fire and safety briefings conducted most evenings after dinner. Each member is responsible for reading the fire and safety procedures.

Lights Out

Lights out is at 11pm., unless specifically varied by the Building Leader. The person nominated on the Duty Roster for lights out duty must be the last to bed. Occupants arriving after lights out must show consideration for those already in bed.

Lockers

Lockers are available for Senior members. The Club takes no responsibility for the contents of lockers. Contact the Club Administrator for further details.

3. Staying Over Night(cont)

Meals

During the winter season a chef/custodian and food are provided in the Lodge on Hut Flat only. All other buildings will have cleaning supplies and minimal household supplies available, and no chef/custodian during the ski season. (2026). If any supplies need replenishing, please let the admin officer know.

The purchase of food is via bulk orders. If people have specific dietary requirements they may bring some of their food ingredients. The Chef/custodian needs three days' notice. However, there is no guarantee that the Club will meet an individual's specific nutritional needs. It is not the responsibility of the chef/custodian to make special celebratory cakes/meals or the prerogative of members to do this without prior discussion. Chef's discretion applies, and sufficient notice with them is always required.

Lunch is a get your own affair between 12 noon and 2pm with supplies left out by the chef. Occupants must clean their lunch table and their dishes. People using the kitchen facilities are also required to leave the area in a clean and tidy state.

Lunch for the Chalet, or Turoa residents is no longer provided in the Lodge, unless a payment of \$10 is made to cover this. Chalet and Turoa visitors are still welcome to have their lunch in the Lodge and use the tea and coffee facilities. Members guests may also use the buildings, and enjoy hot and cold drinks.

There is only coffee, tea, milo and sugar supplied outside of the ski season.

Showers

Our water on the upper mountain is supplied from water tanks, so it is a limited supply. We ask that all guests have only one shower per day and limit that shower to three minutes. Recommended time for showers is between 2pm and 9.30pm. Please be considerate so that everyone can enjoy hot water.

Visiting at Night

If you are visiting another Club at night, advise the Building Leader of your estimated return time and ring to let them know if your plans change. There are boards at both exits of the Lodge to write your name on if you leave the building at night. Remove your name once you return to the building.

Junior members MUST have permission from both parent/sponsor and the Building Leader before leaving the building at night.

Departure

The last person leaving any Club buildings must secure the building and ensure the appropriate mains power switch is turned off as indicated by notices in all buildings and the building handbooks. Do not turn off any other switches as 24 -hour circuits maintain power to freezers, alarm and monitoring systems.

Where we have a fire place make sure the fire is out, and remove all rubbish.

Animals

No animals are allowed in any of the buildings. Domesticated pets are not allowed in the Tongariro National park.

4. House Rules

While visiting club buildings, please note:

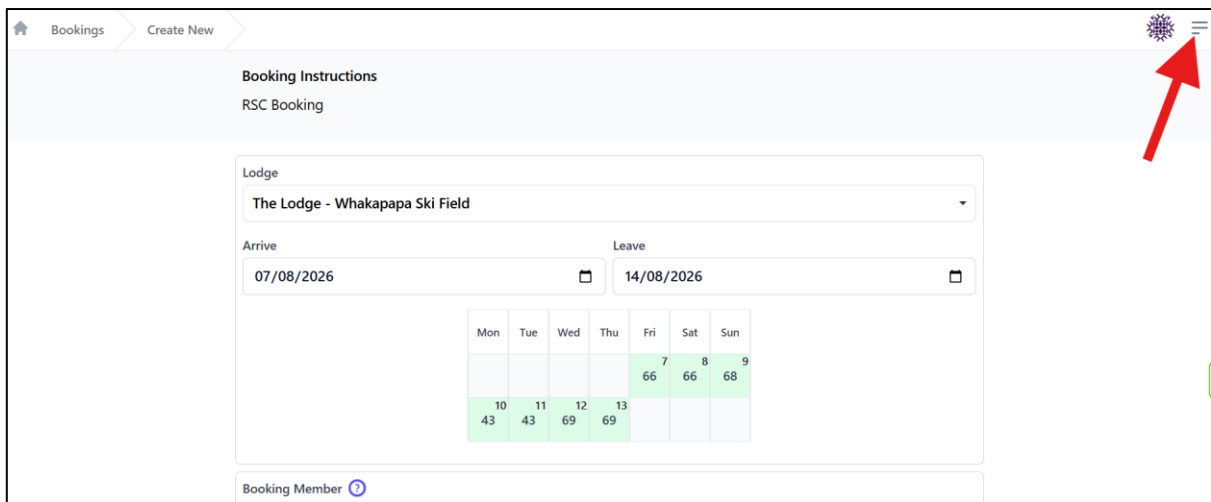
- ☐ All buildings are smoke free.
- ☐ You must have your Trip list with you on arrival at the building.
- ☐ You must occupy your allocated bunk.
- ☐ On arrival, you may occupy your bunk by midday, and on the day of departure you must vacate by noon.
- ☐ Entitlement to meals co-relates to your bookings. Arriving Saturday morning on the day you are booked in does not entitle you to breakfast on that day as your booking only starts midday.
- ☐ Duties apply from midday to midday – and because of this you may find you end up with 2 duties in a 12-hour period.
- ☐ Residents must take their own sheets and pillowslips to the buildings. No sleeping bags or inners are to be used.
- ☐ Duvets, blankets, mattress protectors and pillows are provided for all bunks and must be used with sheets and pillow slips. Defaulters are liable for covering laundry costs. Please speak to the building leader if you have accidentally forgotten to bring sheets and pillow slips and they should be able to find you some spares that you can take home to wash and return to the Cub.
- ☐ Firearms and pets are prohibited in Club premises and in the Tongariro National park.
- ☐ Ski and snowboard boots are prohibited in the lounge, dining, and kitchen areas of all buildings.
- ☐ Consumption of alcohol and food in the bunkrooms is forbidden.
- ☐ Members, guest and visitors under the legal drinking age may only consume alcohol as permitted under the law.
- ☐ Members and their guests visiting buildings, i.e. not resident in the building, must only use the visitors' toilet and must not enter bunkrooms. (This applies to residents from the Chalet and Turoa visiting high-level buildings)
- ☐ Visiting members must introduce themselves and their guests to the building leader.
- ☐ Name badges should be worn in all the buildings for security and social reasons. They are provided to all new members and replacements are available from the Club Administrator.
- ☐ Building Leaders are assigned for each building. They are responsible to the committee for the smooth running of the building and are delegated full authority to act on behalf of the committee.
- ☐ Chefs are Club staff and are responsible to the committee through the Building Leader. Your dealings with them must be through the Building Leader unless you are assigned to help them with food preparation or kitchen cleaning.
- ☐ The Chef's quarters are private and members are not permitted to enter.

Other Rules and Policies of the Ruapehu Ski Club

Other rules and policies of the Club can be found in Clubman. Documents as listed below

- Booking Rules and Clubman 2026
- Membership Form 2026 V2
- Turoa Summer handbook 2025 V3
- RSC CCTV Policy V3
- RSC Constitution 2026
- RSC Electric Vehicle Charging Policy
- RSC WIFI Policy V2
- Work party Levy implementation and Exemptions V2

To find CLUBMAN files



The screenshot shows the CLUBMAN booking interface. At the top, there are tabs for 'Bookings' and 'Create New'. Below this, the 'Booking Instructions' section is visible, followed by 'RSC Booking'. The main form area includes a 'Lodge' dropdown menu set to 'The Lodge - Whakapapa Ski Field'. Below the lodge selection, there are 'Arrive' and 'Leave' date pickers. The 'Arrive' date is '07/08/2026' and the 'Leave' date is '14/08/2026'. A calendar grid is displayed below the date pickers, showing dates from Monday to Sunday. The 'Booking Member' field is at the bottom. A red arrow points to the menu icon in the top right corner of the interface.



The screenshot shows the CLUBMAN sidebar menu. The menu is titled 'CLUBMAN' and includes a dropdown menu for 'Ruapehu Ski Club'. Below the dropdown, the menu items are: 'New Booking', 'Availability', 'Bookings', 'Charges', 'Files', and 'Help'. A red arrow points to the 'Files' option. The main content area of the interface is dimmed in the background.

5. Mountain Safety

Tongariro National Park is a place that can very quickly become very dangerous if not treated with the utmost respect.

The following notes on mountain safety are provided for your safety and for the protection of others who may have to search for you, then either rescue you or recover your body if you ignore them.

Very few mountain disasters result from a single event, they can usually be attributed to a chain of things not done or done wrong. Constant awareness and attention to the little things will always help the odds in your favour.

The usual causes of danger in the park are either injury or exposure.

Communications

Cell phones are a great safety tool, and coverage in the park is generally good. Keep your fully charged phone with you and make sure the building phone numbers are in the memory. If reception is bad where you are, moving a short distance can make a big difference. If you are moving between building or walking up the rock garden, phone ahead to let people know when to expect you if you are traveling in bad weather or after sunset.

Injury

- Injury on the mountain will either be due to falls or impact. Reduce the risk.
- Ski in control.
- Make sure that your bindings are properly adjusted.
- When there is poor visibility, reduce speed and stay within areas you are familiar with.
- Don't ski alone in isolated areas.
- Start each day slowly or stretch to warm up muscles.
- Know when you are tired. An experienced skier catches the lift when visibility, snow conditions, or tiredness make it the smart move. Tiredness is a factor in most skiing injuries, and most happen on the last run of the day. Children particularly can tire very suddenly on the mountain.

- Consider using a ski helmet. They are increasingly popular and are recommended for young children.
- Always wear gloves and long trousers. Long sleeves are also a smart move. Snow and ice at speed can be very abrasive. Snow burns can cause lifelong skin problems. Skiing without a shirt is dumb at all times.

Exposure

- Weather. Keep an eye on the weather – it can change very quickly.
- Be aware of the forecasts and keep a lookout on cloud wisps coming over the top of the mountain or coming up from below. It can be as little as five minutes from a sunny day to white-out. You may be disoriented in a total white-out not knowing if you are moving or what is immediately in front of you.
- Be aware also of increasing wind speeds.

Snow Blindness

- Snow blindness is a painful condition caused by excessive ultraviolet light in snow reflected sunlight.
- Goggles offer total protection. Even regular optical spectacles reduce UV by 80%.
- Goggles, sunglasses or some other form of eye protection is essential.

Cold

- You lose most of your body heat through your head. Therefore, a helmet or woolly hat is an essential piece of equipment.

Alcohol

- While alcohol seems to have a warming effect, it dilates the blood vessels and rapidly increases the loss of body heat. It also affects sound judgement.

Wind Chill

- Wind chill is the primary cause of life-threatening hypothermia.
- So, if you are caught out on the mountain when the weather closes in, find shelter from the wind as a priority.
- Dig a snow cave or get behind a bluff, and huddle together to preserve warmth. Once you are warm and secure in a snow cave, don't leave it until you are sure that the weather has adequately cleared.

Children

- Young children lose body heat much faster than adults and tire quickly.
- Observe them and, at the first sign of grizzlies, get them inside to a warm drink.

Off Piste

- Never go alone if you are going outside the patrolled area, e.g. out to the west, the traverse between Whakapapa and Turoa, or up to the crater.
- Make sure you tell someone where you are going and how long you expect to be. Then do what you said you were going to do.
- Make sure you let them know when you get back.
- Enquire about avalanche conditions from the Ski Patrol before you go.
- Take appropriate clothing for adverse weather in case it changes.
- Take food and drink and ideally a cell phone.

Sun

- The sun is much harsher at height because it has less atmosphere to filter it.
- Reflection from the snow can also cause nasty sunburn. Apply sun lotion and lip protection liberally to exposed skin, including under the chin and nose, inside the ears, and on the upper eyelids.
- Wear goggles or glasses to protect your eyes.

HISTORY OF RUAPEHU SKI CLUB

Ruapehu Ski Club was founded in 1913, making it the first skiing organisation in New Zealand and one of the earliest in the British Commonwealth.

Our founders were William (Bill) Mead, a railway draughtsman stationed at Ngaruawahia, and Bernard Drake, a railway clerk of Wellington. Imbued with an adventurous spirit, they imported two pairs of skis from Switzerland, as well as a British ski instruction book which provided them with the rudiments of their new sport.

They tested their skis in July 1913 on the eastern (Desert Road) slopes of Ruapehu near the Waihohonu Hut, and on their fifth day the pioneers began their first ski tour, reaching the present Whakapapa ski field. Mead and Drake promptly formed the Ruapehu Ski Club, posting a notice at the Waihohonu Hut, and returned in the summer of 1913 to make on Boxing Day the first ascent to the crater with skis. They then made the first runs down the Whakapapa Glacier.

Hut building soon became a priority and our members used bullocks to cart a disused prison hut to Mangatepopo near Mt Ngauruhoe. Deciding that Whakapapa was really the best site, our members then drove a cart track through to what is now the Grand Château site and on behalf of the Government Tourist Department they built the first Whakapapa Cottage in 1919.

Then in 1923 they built RSC's first high level home, the tiny Glacier Hut on Hut Flat at 1750m which today is preserved and protected as a mountain museum and is an official category 1 Historic Place. Further buildings followed steadily pre-war with a large hut at 1775m and post-war at intervals with our four current large and comfortable accommodation buildings, two at alpine level and two at drive to the door level. Find out more at www.rsc.org.nz

VOLCANIC HAZARDS AT WHAKAPAPA MT RUAPEHU



HAZARDS

LAHARS PATHS: Eruptions generate **lahars** (volcanic mudflows) that can pass through **valleys in the ski area**.

HAZARD ZONE: During an eruption, **flying rocks & fast moving clouds of steam and hot ash** may occur.

IMPACTS: Serious injury and can be lethal.

Anywhere on this map is at risk from **ashfall** – this can obscure vision and make it hard to breathe.

A lahar in 1995 narrowly missed the bottom of the Far West T Bar.

IF YOU ARE:

IN A VALLEY

- > **Move out** of the valley to a ridge top.



IN THE HAZARD ZONE

- > **Move down** the mountain following ridges.



- ! If you see **flying rocks**, or a **steam & ash cloud** coming towards you, **take shelter** behind a bank or ridge and **cover your head** with your pack.

IN A BUILDING/CAR PARK/HIGH GROUND

- > **Stay put** and await instructions.

LAHAR WARNING SYSTEM

An Eruption Detection System (EDS) is operating in the ski area. The system will set off sirens and loudspeaker messages.

Disclaimer

This map shows areas most at risk in a sudden eruption with little or no warning. Larger eruptions can and do occur. Volcanic activity and other unforeseen factors may alter features on this map, so safe and hazardous areas may change without notice.



Department of Conservation
Te Papa Atua/bai



VOLCANIC HAZARDS AT TUROA

MT RUAPEHU

Mount Ngauruhoe

Paretetaitonga Peak

Te Heuheu Peak

Crater Lake

Tahurangi Peak

Girdlestone Peak



WHAT TO DO!!

If there are any signs of an eruption (earthquakes, rumbling from crater, ash cloud or flying rocks):

- Move out of valleys by removing your skis or board and climbing the valley sides to a ridge top.
- Move as quickly as possible down the mountain from the at-risk lifts (High Noon) and all trails at their elevation.
- Know where the safe areas are (buildings, lift lines and ridges below High Noon Express).
- Stay in safe areas until advised otherwise by ski area staff.

HAZARDS

Summit Hazards

- Ruapehu is an active volcano
- During an eruption there may be ash, gas and flying rocks on the upper mountain, especially within the Summit Hazard Zone
- This zone includes High Noon Express

Lahars

- Eruptions generate lahars (volcanic mudflows) which move down valleys in a flash flood.
- During an eruptions stay out of valleys and follow instructions from staff.



Disclaimer
Volcanic activity and other unforeseen factors may alter features on this map, so safe and hazardous areas may change without notice.

